

AC1200 WiFi Gigabit Router with Voice

NF13ACV



User Guide



Important Notice

This device, like any wireless device, operates using radio signals which cannot guarantee the transmission and reception of data in all conditions. While the delay or loss of signal is rare, you should not rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data loss, or other loss. NetComm Wireless accepts no responsibility for any loss or damage resulting from errors or delays in transmission or reception, or the failure of the NetComm Wireless device to transmit or receive such data.



Copyright

Copyright © 2015 NetComm Wireless Limited. All rights reserved.

The information contained herein is proprietary to NetComm Wireless. No part of this document may be translated, transcribed, reproduced, in any form, or by any means without prior written consent of NetComm Wireless.

Trademarks and registered trademarks are the property of NetComm Wireless Limited or their respective owners. Specifications are subject to change without notice. Images shown may vary slightly from the actual product.



Save our environment

When this equipment has reached the end of its useful life, it must be taken to a recycling centre and processed separately from domestic waste.

The cardboard box, the plastic contained in the packaging, and the parts that make up this device can be recycled in accordance with regionally established regulations. Never dispose of this electronic equipment along with domestic waste. You may be subject to penalties or sanctions under the law. Instead, ask for disposal instructions from your municipal government.

Please be responsible and protect our environment.

This manual covers the following products:

NetComm Wireless AC1200 WiFi Gigabit Router with Voice (NF13ACV)

1.0 - Initial document release20 October 2015		DOCUMENT VERSION	DATE
	1.0 - Initial document release		20 October 2015

Table 1 - Document Revision History



Table of contents

Overview	5
Introduction	5
Target audience	5
Prerequisites	5
Notation	5
Product introduction	6
Product overview	6
Product features	6
Package contents	6
Safety and product care	7
Transport and handling	7
Physical dimensions and indicators	8
Physical dimensions	8
LED indicators	9
Interfaces	10
Setting up your router	11
Connecting the router to the Internet	12
Advanced configuration	15
Status	16
Networking	18
WAN	
LAN	22
Wireless 2.4GHz / Wireless 5GHz	24
Routing	27
VPN	
Port configuration	
Services	43
UPnP settings	43
DDNS	44
QoS	45
NTP	47
Scheduling	
IPv6	
IR-069	
VolP	
Service Domain	
Phone Book	
System	
Log.	61
Administration	
Diagnostics	
System Company and Startup wizard	
olailup wizalu Reboot	
Annandix A: Tables	00 67
Appendix B: Default Settinge	07 20
Pentering featons default settlings	δ0
nestonny rationy deraul settings	
Legal & negulatory III0/IIIatio/I	09 47
Contact	



Overview

Introduction

This document provides you all the information you need to set up, configure and use the NetComm Wireless AC1200 WiFi Gigabit Router with Voice.

Target audience

The individual reading this guide is presumed to have a basic understanding of telecommunications terminology and concepts.

Prerequisites

Before continuing with the installation of your device, please confirm that your equipment meets the minimum requirements below.

- A configured Ethernet WAN connection.
- A computer with Windows®, Mac OS®, or Linux-based operating systems with a working Ethernet adapter with TCP/IP Protocol installed.
- ♦ A web browser such as Internet Explorer®, Google Chrome™, Mozilla Firefox®, Safari®, etc.
- Wireless computer system requirements:
 - Computer with a working 802.11 b/g/n/ac wireless adapter.

Notation

The following symbols are used in this user guide:



The following note requires attention.



The following note provides a warning.



The following note provides useful information.



Product introduction

Product overview

Connect to your NBN service using the Gigabit WAN port for a high speed fibre connection, or use the 3G/4G modem to create a fast and reliable wireless connection. Phone expenses can be drastically reduced using the VoIP service to make calls over the Internet, and all connected users can share access to the router's features using the 2 x USB host ports to connect USB devices. Create an instant connection at a holiday home or temporary office location using a compatible 3G/4G USB modem that provides an additional connection option when a fixed line connection is not available. The device also lets you connect a USB hard drive so that all files stored can be accessed and shared.

The device can be used to replace your phone line completely by connecting a VoIP service with fibre, and the included FXS port can be used to connect a standard telephone. Share all of these features with multiple users via the 4 built-in Gigabit LAN ports and provide a wired connection that can be used to connect desktop computers, media devices or any Ethernet equipped product.

Product features

- ♦ 1 x 10/100/1000 Gigabit Ethernet WAN port for connection to fibre services
- ♦ 4 x 10/100/1000 Gigabit Ethernet LAN ports for wired connections
- Supports 802.11ac WiFi on the 5GHz frequency for speeds of up to 866Mbps
- Supports 802.11n WiFi on the 2.4GHz frequency for speeds of up to 300Mbps
- 1 x FXS port for connecting a telephone to make VoIP calls
- 2 x USB host ports supports 3G/4G USB modem and USB storage device for file sharing
- lit-in media server. Just add a USB hard drive
- NBN ready: carefully developed hardware and software features to ensure this device is optimised for use on the National Broadband Network:
- IPv6 ready for the next generation IP addressing
- WPS button for simple setup of your wireless network
- Multiple power saving features time of day LED dimming, power down functions
- Wireline Routing Speeds
- IGMP Snooping
- 🔹 Jumbo frame support
- IPTV IGMP V1 V2 Pass through
- VLAN tagged/untagged frames
- QoS:TOS/DSCP to 802.1p mapping (DiffServ)

Package contents

The NF13ACV package includes:

- 🎄 1 x NetComm Wireless NF13ACV AC1200 WiFi Gigabit Router with Voice
- 🔹 1 x 1.5m RJ45 Ethernet cable
- 🔹 1 x WiFi security card
- 🔹 1 x Warranty card
- 1 x Power supply (12V/2A)
- ✤ 1 x RJ11 Telephone cable

If any of these items are missing or damaged, please contact NetComm Wireless Support immediately. The NetComm Wireless Support website can be found at: <u>http://support.netcommwireless.com</u>.



Safety and product care

With reference to unpacking, installation, use and maintenance of your electronic device, the following basic guidelines are recommended:

- Do not use or install this product near water to avoid fire or shock hazard. For example, near a bathtub, kitchen sink, laundry tub, or near a swimming pool. Also, do not expose the equipment to rain or damp areas.
- Do not connect the power supply cord on elevated surfaces. Allow it to lie freely. There should be no obstructions in its path and no heavy items should be placed on the cord. In addition, do not walk on, step on or mistreat the cord.
- To safeguard the equipment against overheating, make sure that all openings in the unit that offer exposure to air are unobstructed.



WARNING

Disconnect the power line from the device before servicing.

Transport and handling

When transporting the router, it is recommended to return the product in the original packaging. This ensures the product will not be damaged.



In the event the product needs to be returned, ensure it is securely packaged with appropriate padding to prevent damage during courier transport.



Physical dimensions and indicators

Physical dimensions

Below is a list of the physical dimensions of the NF13ACV router.



Figure 1 – NF13ACV router dimensions

DIMENSIONS			
Length	214 mm		
Depth	146 mm		
Height	35 mm		
Weight	395 grams		

Table 2 - Device Dimensions



LED indicators

The NF13ACV router uses 10 LEDs to display the current system and connection status.

LED ICON	NAME	COLOUR / STATE	DESCRIPTION	
da		Off	Powered off.	
(')	Power	Blue	Powered on and operating normally.	
\mathbf{i}		Blue Flashing	Starting up.	
			No 3G/4G configuration present or no 3G/4G dongle plugged in.	
		Red	SIM Error.	
$\frac{3G}{4G}$))	3G/4G	Red Flashing	3G/4G connection failed. Retrying connection.	
10		Blue	Connected to internet via 3G/4G service.	
		Blue Flashing	Attempting to connect to the 3G/4G service.	
		Off	No internet configuration present.	
		Red	Connected via a 3G/4G service.	
5		Red Flashing	Data is being sent or received over the 3G/4G service.	
www	WWW (Internet)	Blue	Connected via an xDSL service.	
Y		Blue Flashing	Data is being sent or received via an xDSL service.	
		Purple	Connected via an Ethernet WAN service.	
		Purple Flashing	Data is being sent or received over the Ethernet WAN service.	
		Off	No device is connected to the Ethernet LAN port.	
슬무 3모 모모	Ethernet 1 - 4	Blue	A device is connected to the Ethernet LAN port.	
4 <u></u>		Blue Flashing	Data is being sent or received via the Ethernet LAN port.	
WAN		Off	No device is connected to the Ethernet WAN port.	
		Blue	A device is connected to the Ethernet WAN port.	
(((p)))	WiFi	Off	WiFi is disabled.	
		Blue	WiFi is enabled.	
		Blue Flashing	Data is being transferred over WiFi.	
		Off	No VoIP service is configured.	
S	Voice	Blue	Registered with a configured VoIP service.	
		Blue Flashing	Attempting to connect to the configured VoIP service.	

Table 3 - LED Indicators



Interfaces



Figure 2 - Interfaces

NO.	ITEM	DESCRIPTION
1	Power jack	Connection point for the included power adapter. Connect the power supply here.
2	Power button	Turns the router on or off.
3	USB 2.0 (3G/4G modem)	Connect a compatible 3G/4G USB modem here.
4	WPS/Reset button	Activate the WiFi WPS PBC function. a) Hold for 1-3 seconds then release to trigger the 2.4GHz WPS PBC b) Hold for 4-6 seconds then release to trigger the 5GHz WPS PBC c) Hold for 15 seconds then release to reset the router to factory default settings.
5	LAN 1-4	Gigabit Ethernet LAN ports. Connect your Ethernet based devices to one of these ports for high-speed internet access.
6	WAN	Gigabit WAN port for connection to a WAN network.
7	Telephone	Phone port for a standard PSTN analogue telephone handset. Connect a phone to this port to make use of a VoIP service.

Table 4 – Interfaces



Setting up your router

1. Connect the included power adapter to the power socket on the rear of the router then connect the other end of it to a wall power outlet.



2. Attach one end of the included **Ethernet cable** to the blue **WAN** port on the back of the router. Attach the other end to your fixed line modem.



3. If you have a mobile broadband dongle for use as a backup WAN connection, connect it to the USB port on the rear of the unit.





Connecting via an Ethernet cable

If you want to connect your computer to the router via Ethernet cable, follow these instructions.

1. Connect an Ethernet cable to one of the yellow LAN ports on the back of the NF13ACV router.



2. Connect the other end of the Ethernet cable to your computer.

NOTE: There is only one Ethernet cable supplied. If you require more than one Ethernet cable, any standard Ethernet cable is suitable.

Connecting via WiFi

- 1. Ensure WiFi is enabled on your device (e.g. computer/smartphone/gaming console).
- 2. Scan for wireless networks in your area and connect to the network name that matches the Wireless Network Name found on the Wireless Security Card (included in the box).
- 3. When prompted for your wireless security settings, enter the Wireless Security Key listed on your Wireless Security Card.

Connecting the router to the Internet

These steps guide you through configuring an Ethernet WAN connection. To configure a Mobile Broadband connection, please refer to the product User Guide available at <u>www.netcommwireless.com</u>

- 1. After you have established a connection to the router using the previous steps, open your web browser and type http://192.168.20.1 into the address bar at the top of the web browser window and press Enter.
- 2. Enter admin into both the Username and Password fields and click Log in. The Startup Wizard is displayed.

Step 1 of 5	
WAN Setup WAN interface	Ethernet WAN 🗸
WAN type	PPP over Ethernet
Username	
Password	
Back	Next

3. Your ISP will have provided you with some details of your connection type. Use the **WAN type** drop down list to select the type of connection that you have, then enter the required details for the chosen WAN type. When you have finished, click the **Next** button.



4. By default, the 2.4GHz WiFi radio is turned on and the SSID (network name) is being broadcast. This means it is discoverable by wireless client devices when they perform a scan of nearby access points on the 2.4GHz spectrum. Use this page of the wizard to enable or disable the 2.4GHz WiFi radio and SSID Broadcast status or change the SSID name, Security key type and the Security key. When you have finished, click the **Next** button.

Step 2 of 5				
WiFI 2.4 GHz Setup Your router is already setup securely with a password and network name that is unique to every device. However you can choose alternative settings for these features if desired. From this page, you can configure your 2.4 GHz WiFi network name (SSID), and whether or not this name should be broadcast to all WiFi enabled devices. You can also change the WiFi password or even disable WiFi functionality entirely if desired.				
WiFi 2.4 GHz ON OFF				
SSID Broadcast ON OFF				
SSID Name (NetComm 3100				
WiFi 2.4 GHz Security A WiFi 2.4 GHz Security Key is already set-up with your Router, however you can change that key here if desired. You can also change the security type below. To connect to the Router via WiFi you will need to enter the Security Key into your device.				
Security key type WPA2-PSK v				
Security key wajaziviqi				
Back Next				

5. By default, the 5GHz WiFi radio is turned on and the SSID (network name) is being broadcast. This means it is discoverable by wireless client devices when they perform a scan of nearby access points on 5GHz spectrum. Use this page of the wizard to enable or disable the 5GHz WiFi radio and SSID Broadcast status or change the SSID name, Security key type and the Security key. When you have finished, click the **Next** button.

Step 3 of 5
WiFi 5 GHz Setup Your router is already setup securely with a password and network name that is unique to every device. However you can choose alternative settings for these features if desired. From this page, you can configure your 5 GHz WiFi network name (SSID), and whether or not this name should be broadcast to all WiFi enabled devices. You can also change the WiFi password or even disable WiFi functionality entirely if desired.
WiFi 5 GHz ON OFF
SSID Broadcast ON OFF
SSID Name (NetComm 1003
WiFi 5 GHz Security A WiFi 5 GHz Security Key is already set-up with your Router, however you can change that key here if desired. You can also change the security type below. To connect to the Router via WiFi you will need to enter the Security Key into your device.
Security key type WPA2-PSK 🗸
Security key nupenuriku
Back Next

6. This page allows you to configure the administrator username and password used to access the configuration pages. We highly recommend that you change the password from the default setting to protect your router from unauthorized access. When you have finished, click the **Next** button.



Step 4 of 5	
Router Security	
In the next pages you will use the quick set-up guide to perso access to your Router Management Console. It is recommende	nalise your Router. Please enter a username and password to be used to gain ed that you choose a unique password for added security.
Desired usernam	e (admin
Desired passwor	d
Confirm passwor	d
Bac	k Next

7. A summary of your settings is displayed. If any settings are incorrect, click the **Back** button till you get to the appropriate step, make the changes then click the **Next** button until you return to this step. When the settings are correct, click the **Finish** button. The router returns to the Status page and the Startup Wizard is complete.

Please review your settings and click fini	ish. Your Router will reset and settings will be saved.	
WAN Interface: Ethernet WIN(PDP over Ethernet)		
Wireless 2.4GHz(WiFi): Enable		
SSID Broadcast: Enable		
SSID Broadcast Name: NetComm 3100		
Security Key Type: WPA2-PSK		
Security Key: wajaziviqi		
Wireless 5GHz(WiFi): Enable		
SSID Broadcast:		

Your router is now ready for use.



Advanced configuration

The NF13ACV router comes with pre-configured settings that should suit most customers. For advanced configuration, log in to the web-based user interface of the router.

To log in to the web-based user interface:

1. Open a web browser (e.g. Google Chrome[™], Mozilla Firefox®), type <u>http://192.168.20.1</u> into the address bar and press **Enter**. The web-based user interface log in screen is displayed.

Status Networking Services VoIP Syst	tem
Log in	
Username admin	
Password	
Log in	

Figure 3 – Log in prompt for the web-based user interface

2. Enter the login username and password. If this is the first time you are logging in or you have not previously configured the password for the admin account, you can use the default account details to log in. The default log in credentials are:

Username: admin Password: admin

f

Note: For security reasons, we highly recommend that you change the password of the admin account upon initial installation. You can do so by navigating to the System > Administration > Change password.

The Status page is displayed when you have successfully logged in.



Status

The status page of the web interface provides system related information and is displayed when you log in to the NF13ACV router management console. The status page shows System information, Ethernet WAN, Mobile broadband, IPv6, Wireless 2.4GHz and Wireless 5GHz details. You can toggle the sections from view by clicking the view or buttons to show or hide them. Extra status boxes will appear as additional software features are enabled (e.g. VPN connectivity).

🚖 NetCommW	'ireless Status I	Networking Services	VoIP System
			admin 📑
 System information 	on		^ LAN
System up time	Device version Model version NF13ACV	Firmware version NCUU0.1005_09141204	IP 192.168.20.1 / 255.255.255.0 MAC address 00:60:64:FA:49:FE
~ Ethernet WAN co	nnection status		~ WAN
Connection type Dynamic IP Remaining Lease Time -	IP address 0.0.0.0 Subnet Mask 0.0.0.0 Gateway IP address	Domain Name Server Primary: 0.0.0.0 Secondary: 0.0.0.0 Action Renew	Priority 1. Ethernet WAN 2. Mobile Broadband
	0.0.0.0		^ VoIP
			Current status Unregistered
 Mobile broadbanc 	connection status		
SIM status No Modem Detected	IP address 0.0.0.0 Subnet Mask	Domain Name Server Primary: 0.0.0.0 Secondary: 0.0.0.0	
N/A	0.0.0.0	APN	
Connection uptime -	Gateway IP address 0.0.0.0	Current operator Others	
~ IPv6 Status			
Status Disabled	WAN Link-Local Address		
Connection type Dynamic IPv6	Global IPv6 Address /64		
	LAN IPv6 Link-Local Address		
~ Wireless 2.4GHz	Status		
Status Enabled	Channel Auto	MAC Address 00:60:64:FA:49:FF	
Network Name (SSID) NetComm 3100	Security WPA2-PSK(AES)	<u>Station info</u>	
~ Wireless 5GHz St	atus		
Status Enabled	Channel Auto	MAC Address 00:60:64:FA:4A:00	
Network Name (SSID) NetComm 1003	Security WPA2-PSK(AES)	<u>Station info</u>	

Figure 4 - Router status page



ITEM	DEFINITION		
System information			
System up time	The current uptime of the router.		
Model version	The NetComm Wireless product model.		
Firmware version	The firmware version of the router		
LAN			
IP	The Local IP address and subnet mask of the router.		
MAC address	The MAC address of the router.		
WAN			
Priority	Displays the priority of the available WAN connections.		
VolP	Displays the current registration status of the VoIP service.		
Ethernet WAN connection status			
Connection type	Displays the Ethernet WAN connection type, i.e. Dynamic IP, Static IP or PPPoE.		
Remaining lease time	Displays the remaining lease time for the current connection.		
IP address	The WAN IP address of the Ethernet interface.		
Subnet mask	The subnet mask of the connection.		
Gateway IP address	The gateway IP address of the Ethernet interface.		
Domain Name Server	The primary and secondary domain name servers of the connection.		
Mobile broadband connection statu	s		
SIM status	Displays the activation status of the SIM in the 3G/4G dongle connected to the router.		
Signal strength (dBm)	The current signal strength measured in dBm		
Connection uptime	The duration of the current mobile broadband connection.		
IP address	The IP address of the Mobile Broadband interface.		
Subnet mask	The subnet mask of the connection.		
Gateway IP address	The gateway IP address of the Mobile Broadband interface.		
APN	The Access Point Name currently in use.		
Current operator	The current operator network in use.		
IPv6 status			
Status	The status of the IPv6 connection.		
Connection type	The connection type of the IPv6 connection.		
WAN Link-Local address	The local-link IPv6 address used for IPv6 sublayer operation.		
Global IPv6 address	The routable IPv6 Address used to identify the router on the Internet.		
LAN IPv6 Link-Local address	The IPv6 address used for local network communication until an IPv6 prefix is available.		
Wireless 2.4GHz status			
Status	Shows the current status of the 2.4GHz wireless LAN network.		
Network name (SSID)	Shows the network name (SSID) of the 2.4GHz wireless network.		
Channel	Shows the channel that the 2.4GHz wireless network is configured to operate on.		
Security	The type of wireless security in effect on the wireless radio band.		
MAC address	The MAC address of the 2.4GHz wireless radio interface.		
Station info	Click the Station Info link to be taken to the station information page providing more information on the connected stations.		
Wireless 5GHz status			
Status	Shows the current status of the 5GHz wireless LAN network.		
Network name (SSID)	Shows the network name (SSID) of the 5GHz wireless network.		
Channel	Shows the channel that the 5GHz wireless network is configured to operate on.		
Security	The type of wireless security in effect on the wireless radio band.		
MAC address	The MAC address of the 5GHz wireless radio interface.		
Station info	Click the Station Info link to be taken to the station information page providing more information on the connected stations.		

Table 5 - Status page item details



Networking

The Networking section provides configuration options for WAN, LAN, Wireless 2.4GHz, Wireless 5GHz, Routing and VPN and Port configuration.

WAN

Ethernet WAN

The Ethernet WAN page allows you to configure settings related to the Ethernet WAN connection. This page is particularly useful when connecting your router to the internet via the WAN port. To access this page, click on the **Networking** menu at the top of the screen.

Ethernet WAN	
Activate	ON OFF
Туре	Dynamic IP Address
Host Name	
ISP registered MAC Address	Clone
NAT	ON OFF
Multicast	Disable 👻
IGMP snooping	ON OFF
VLAN TAG	ON OFF
	Save

Figure 5 – Ethernet WAN settings – Dynamic IP address

Ethernet WAN	
Activate	ON OFF
Туре	Static IP Address
WAN IP Address	
WAN Subnet Mask	
WAN Gateway	
Primary DNS	
Secondary DNS	
NAT	ON OFF
Multicast	Disable 💙
IGMP snooping	ON OFF
VLAN TAG	ON OFF
	Save

Figure 6 - Ethernet WAN settings - Static IP address



Ethernet WAN	
Activate	ON OFF
Туре	PPP over Ethernet
IPv6 Dualstack	ON OFF
Username	
Password	
Primary DNS	
Secondary DNS	
Service Name	
Assigned IP Address	(
мти	0 (0 is auto)
NAT	ON OFF
Multicast	Disable ¥
IGMP snooping	ON OFF
VLAN TAG	ON OFF
	Save

Figure 7 - Ethernet WAN settings – PPP over Ethernet

ITEM	DEFINITION	
Activate	Turns on or off the Ethernet WAN connection.	
Туре	Sets the type of Ethernet WAN connection.	
Dynamic IP address		
Host Name	Set the DHCP option 12 - Hostname, specifies the name of the client that will be sent to the DHCP server.	
ISP registered MAC address	Use this field to specify the MAC address that is presented to the ISP. This is useful when the ISP has locked the connection to a specific MAC address. Pressing the Clone button will automatically enter the MAC address of your computer's network card.	
Static IP address		
WAN IP address	The WAN IP address of your Ethernet WAN connection.	
WAN subnet mask	The WAN IP subnet mask of your Ethernet WAN connection.	
WAN Gateway	The Gateway address of your Ethernet WAN connection.	
Primary DNS	The primary Domain Name Server, usually provided by your WAN service carrier.	
Secondary DNS	The secondary Domain Name Server, usually provided by your WAN service carrier.	
PPP over Ethernet		
IPv6 Dualstack	When set to the ON position, the router also passes the IPv6 protocol over the PPPoE connection simultaneously with IPv4.	
Username	The username of the PPPoE connection.	
Password	The password of the PPPoE connection.	
Primary DNS	The primary Domain Name Server, usually provided by your WAN service carrier.	
Secondary DNS	The secondary Domain Name Server, usually provided by your WAN service carrier.	
Service Name	The Service Name is used to identify the PPPoE service. This may be required by your ISP in certain circumstances.	
Assigned IP address	The IP address assigned to your connection by the carrier.	
MTU	The Maximum Transmission Unit. Leave this at 0 to have it automatically set according to the network.	
NAT	This toggle switch turns on or off the Network Address Translation function.	



Multicast	Enables or disables multicast. Multicast is used to send IP packets to a group of interested receivers in a single transmission and is often used for streaming media applications on the internet.	
IGMP snooping	Allows the router to listen in on the traffic between hosts and routers to determine which links need IP multicast streams.	
VLAN Tag	When turned on, this feature tags packets with the VLAN ID for this interface. The VLAN ID can be set between 1 and 4094.	

Mobile broadband

The Mobile broadband page is used to configure settings for an internet connection via a 3G/4G USB dongle. To access this page, click on the **Networking** menu at the top of the screen, then under the **WAN** folder on the left, click the **Mobile broadband** option.

Mobile broadband	
Activate	ON OFF
Country	Australia
Service Provider	Select Your Provider
APN	
PIN Code	
Dial Number	
Username	
Password	
Authentication Type	• Auto PAP CHAP
МТО	(1500 (0 is auto)
NAT	ON OFF
Multicast	Disable ¥
IGMP snooping	ON OFF
	Save

Figure 8 - Mobile broadband configuration

ITEM	DEFINITION
Activate	Turns on or off the Ethernet WAN connection.
Country	Use the drop down list to select the country in which the service is being used.
Service Provider	Use the drop down list to select the service provider. Selecting the provider automatically populates some fields with the correct settings.
APN	The Access Point Name used to identify the carrier's gateway to the internet.
PIN code	The PIN number used to unlock the SIM card, if it is PIN locked.
Dial number	The number used to dial the network. Contact your service provider if this is unknown.
Username	The username used to authenticate the mobile broadband account.
Password	The password used to authenticate the mobile broadband account.
Authentication type	In most cases, this can be left as "Auto", but if you wish to force it to a particular method, you can select PAP (Password Authentication Protocol) or CHAP (Challenge Handshake Authentication Protocol).
MTU	The Maximum Transmission Unit. Set this to 0 to have it automatically set according to the network.
NAT	This toggle switch turns on or off the Network Address Translation function.
Multicast	Enables or disables multicast. Multicast is used to send IP packets to a group of interested receivers in a single transmission and is often used for streaming media applications on the internet.
IGMP snooping	Allows the router to listen in on the traffic between hosts and routers to determine which links need IP multicast streams.

able 7 - Mobile broadband configuratic



Confirming a successful connection

After configuring the packet data session, and ensuring that it is enabled, click on the Status menu item at the top of the page to return to the Status page. When there is a mobile broadband connection, the **Mobile broadband connection status** section shows the details of the connection and the Connection uptime field shows the duration of the connection. Similarly, if you are using an Ethernet WAN connection, the Ethernet WAN connection status section displays the IP address, subnet mask and other connection details indicating that the WAN connection has been established.



Figure 9 – Mobile broadband connection status section



LAN

LAN

The LAN configuration page is used to configure the LAN settings of the router. To access the LAN configuration page, click on the **Networking** menu at the top of the screen, then click on the **LAN** menu on the left.

LAN configuration
IP address 192 (168 (20 (1
Subnet mask 255 (255 (255 0
Save
Finned O. J. AM Finned in a still and

The default IP of the LAN port is 192.168.20.1 with subnet mask 255.255.255.0. To change the IP address or Subnet mask, enter the new IP Address and/or Subnet mask and click the **Save** button.



Note: If you change the IP address, remember to reboot the router and enter the new IP address into your browser address bar.

DHCP

The DHCP page is used to adjust the settings used by the router's built in DHCP Server which assigns IP addresses to locally connected devices. To access the LAN configuration page, click on the **Networking** menu at the top of the screen, click on the **LAN** menu on the left then select the **DHCP** menu item.

DHCP configuration

You can manually set the start and end address range to be used to automatically assign addresses within, the lease time of the assigned address, the default domain name suffix, primary and secondary DNS server, the primary and secondary WINS server, as well as the advanced DHCP settings such as NTP, TFTP and Option 66.

DHCP configuration	I.		
DHC	P ON OFF		
DHCP start rang	e 192 · 168 · 20	•	
DHCP end rang	e 192 · 168 · 20	254	
DHCP lease time (seconds	i) 86400		
Default domain name suffi	ix (
DNS server 1 IP addres	is	- C	
DNS server 2 IP addres	is	·	
WINS server 1 IP addres	is	· (
WINS server 2 IP addres	is	.	
TFTP server (Option 66			
	Save		
Address reservation list + Add			
	Save		
Dynamic DHCP client list			
Computer name MAC add	ress IP address	Lease Time	
COMPUTER 2C:44:FD:	12:3C:6E 192.168.20.	2 21:35:34	Clone

Figure 11 - DHCP configuration



OPTION	DESCRIPTION
DHCP start range	Sets the first IP address of the DHCP range
DHCP end range	Sets the last IP address of the DHCP range
DHCP lease time (seconds)	The length of time in seconds that DHCP lease allocated is valid
Default domain name suffix	Specifies the default domain name suffix for the DHCP clients. A domain name suffix enables users to access a local server, for example, server1, without typing the full domain name server1.domain.com
DNS server 1 IP address	Specifies the primary DNS (Domain Name System) server's IP address.
DNS server 2 IP address	Specifies the secondary DNS (Domain Name System) server's IP address.
WINS server 1 IP address	Specifies the primary WINS (Windows Internet Name Service) server IP address
WINS server 2 IP address	Specifies the secondary WINS (Windows Internet Name Service) server IP address
TFTP Server (Option 66)	Specifies the TFTP (Trivial File Transfer Protocol) server

Table 8 - DHCP configuration

Enter the desired DHCP options and click the Save button.

Address reservation list

DHCP clients are dynamically assigned an IP address as they connect, but you can reserve an address for a particular device using the address reservation list.

Address reservation list			+ <u>Add</u>
MAC address	IP address	Enable	
		ON OFF	×
	Save		

Figure 12 – DHCP – Address reservation list

To add a device to the address reservation list:

- 1. Click the +Add button.
- 2. In the MAC address field, enter the device's MAC address.
- 3. In the IP address fields, enter the IP address that you wish to reserve for the device.
- 4. If the Enable toggle key is not set to ON, click it to switch it to the ON position.
- 5. Click the Save button to save the settings.

Dynamic DHCP client list

The Dynamic DHCP client list displays a list of the DHCP clients. If you want to reserve the current IP address for future use, click the **Clone** button and the details will be copied to the address reservation list fields. Remember to click the **Save** button under the **Address reservation list** section to confirm the configuration.

Dynamic DHCP client list				
Computer name	MAC address	IP address	Lease Time	
COMPUTER	2C:44:FD:12:3C:6E	192.168.20.2	21:35:34	Clone





Wireless 2.4GHz / Wireless 5GHz

The Wireless 2.4GHz and Wireless 5GHz pages allow you to configure the mode and security settings related to the WiFi function of the router.

Access point

The Access point page provides options such as for turning the WiFi access point on or off, modes of operation, and frequency settings. To access this page, click on the **Networking** menu, then click on the **Wireless 2.4GHz** or **Wireless 5GHz** folder and finally, click on the **Access point** menu item.

Wireless setup	
Wireless Module	ON OFF
SSID	NetComm 3100
SSID Broadcast	ON OFF
Frequency (Channel)	Auto 🖌
Channel Bandwidth	20/40 MHz 💙
Network mode	B/G/N mixed ¥
Authentication	WPA2-PSK 🗸
Encryption	AES 🗸
Pre-shared Key	wajaziviqi
Schedule	(0) Always 👻
	Save

Figure 14 - Wireless setup

OPTION	DEFINITION			
Wireless module	The WiFi access point is turned on by default. Changing this option to OFF will turn OFF the wireless access point functionality of the NF13ACV and you will not be able to connect to it with a wireless client.			
SSID	The name of the wireless network.			
SSID Broadcast	Displays whether the network is broadcasting the SSID. If it is broadcasting, the network will be discoverable by clients. If SSID Broadcast is off, clients must know the SSID in order to join the network.			
Frequency (Channel)	Select the wireless channel of the access point that the wireless signal will broadcast on.			
Channel Bandwidth	A higher channel width typically results in higher throughput, however, interference can lead to reduced performance. The 20 MHz channel width also allows legacy devices to be used.			
Network mode	There are 6 possible network modes to use depending on the capability of your devices' wireless network cards. Each mode represents one or more wireless network protocols. Each wireless device will be capable of receiving some but possibly not all of wireless broadcast protocol types. They are:			
Authentication	The type of wireless network security in use.			
Encryption	The type of encryption in use on the network. This may be AES or TKIP			
Pre-shared key	This is the password that must be entered on a client device in order to join the access point's wireless network.			
Schedule	Use the drop down menu to select a schedule. This allows you to schedule the WiFi radio to use according to a specific time schedule.			

Table 9 - Wireless setup



WPS

Wi-Fi Protected Setup (WPS) is a simple method used to connect wireless client devices to wireless access points. It works by one of two methods; Push Button Connect (PBC) or PIN code. The Push Button Connect method involves pressing a button on the two devices within the space of two minutes while the PIN code method requires that the same PIN number is entered on both the client and access point to authenticate.

Wi-Fi Protected Setu	р
WPS function	ON OFF
Access Point PIN	64029436
	Generate new PIN
Configuration mode	Registrar 🗸
Configuration status	CONFIGURED
	Release
Configuration method	Push Button Connect
Save	e Trigger

Figure 15 – WPS

OPTION	DEFINITION
WPS function	Enables the WPS function.
Access point PIN	Displays the current PIN that must be entered on the client in order to connect to this access point.
Generate new PIN	Click this button to force the router to generate a new PIN code.
Configuration mode	There are two configuration modes that you may select. As a registrar, the router awaits a request from an enrollee to join the network. As an enrollee, the router sends out the configured PIN to a registrar. It does not matter if the router acts as a registrar or enrollee for the setup process.
Configuration status	Displays that the settings above are configured and ready to be used.
Release / Set	When you have selected a PIN and configuration mode, click the Set button to set WPS to use those settings. To change the details, click the Release button.
Configuration method	Selects between Push Button Connect and PIN code methods.

Table 10 - WPS

Using the Push Button Connect method

To connect a device to your router using the PBC method:

- 1. Press the WPS button on the back of the router.
- 2. Within two minutes of pressing the WPS button on the router, press the WPS button on your client device. The connection is established.

An alternative method of triggering the PBC method is to do it from the web user interface. From the WPS page above, use the **Configuration method** drop down menu to select **Push Button Connect**, then click the **Trigger** button. Within two minutes of pressing the trigger button, press the WPS button on your client device. The connection is established.

Using the PIN code method

- 1. From the Configuration method drop down list, select PIN code.
- 2. From the Configuration mode drop down list, select Registrar or Enrollee.
- 3. If the router is configured as Registrar, enter the desired PIN code. The PIN must be exactly eight (8) numerals in length. If the router is configured as Enrollee, enter the PIN code in the Access point PIN field on the client device.
- 4. Click the **Trigger** button and within two minutes, trigger the WPS function on your client device. The WPS connection is established.



Wireless Distribution System (WDS)

A wireless distribution system (WDS) is a system enabling the wireless interconnection of access points in an IEEE 802.11 network. WDS makes it possible to configure a network where a single router acts as a gateway while other routers in the network provide additional geographical coverage for wireless clients, acting as bridges and redirecting traffic through the same gateway. WDS provides layer 2 bridging and preserves the MAC addresses of stations connected through the WDS network. The advantage of WDS is that you can have one network covering a larger geographical area and allow those clients to easily roam between the access points while retaining their IP addresses. It also means that they are not isolated from each other and allows for easier configuration since you do not need to configure many port forwarding rules on each access point.

Although it may be possible, NetComm Wireless provides no guarantee that the WDS feature of this router will work with third party routers.

To access the WDS page, click on **Networking**, select **Wireless 2.4GHz** or **Wireless 5GHz** (depending on the frequency you wish to use), then select the **WDS** item.

Configuring WDS

To configure a WDS network:

- 1. Click the WDS toggle key so that it is in the ON position.
- 2. Enter the MAC address of the other APs in the AP MAC Address fields provided.
- 3. On the other routers, enter the MAC address of the original router and any other routers that will join the WDS network.
- 4. Click the **Save** button on all the routers.

Wireless Distribution System (WDS)
WDS ON OFF
Source MAC address 00:60:64:FA:49:FF
AP MAC Address 1
AP MAC Address 2
AP MAC Address 3
AP MAC Address 4
Save

Station info

The Station info page shows the number of devices currently connected to your NF13ACV via the 2.4GHz/5GHz wireless radios. The MAC address, SSID, and IP address of these devices are displayed.

To access the AP station info page, click on the **Networking** menu at the top of the screen, click on the **Wireless 2.4GHz** or **Wireless 5GHz** menu on the left then select the **AP station info** menu item.

Station list			
No	SSID	MAC address	IP address

Figure 16 - Wireless Station List



Routing

The routing pages provide options for firewall, port forwarding, port triggering, DMZ, packet filtering, MAC filtering, domain filtering, static routing, RIP and URL blocking.

Router firewall

This page provides options for the built-in firewall of the router. To access the Router firewall page, click on **Networking**, **Routing** and then **Router firewall**.



Figure 17 - Router firewal

OPTION	DEFINITION
Enable router firewall	Enables or disables the stateful firewall of the router.
Enable NAT loopback	Enables or disables the NAT loopback feature. NAT loopback allows a local machine to access a service via the public IP address from inside the network. For example, a web server operated on a machine inside the network can be access locally by another machine via the use of NAT loopback using the public address.

Table 11 - Router firewall

Port forwarding

The Port forwarding list is used to configure the Network Address Translation (NAT) rules currently in effect on the router. To access the Port forwarding page, click on the **Networking** menu at the top of the screen, click on the **Routing** menu on the left, then click on the **Port forwarding** menu item.

Por	t forwa	arding list			+ Add
No	Protocol	Source port	Destination network address	Destination port	
1	ALL	3389-3389	192.168.20.150	3389-3389	×

Figure 18 – Port forwarding list

The purpose of the port forwarding feature is to allow mapping of inbound requests to a specific port on the WAN IP address to a device connected on the Ethernet interface.

Adding a port forwarding rule

To create a new port forwarding rule:

- 1. Click the **+Add** button. The port forwarding settings screen is displayed.
- 2. Use the **Protocol** drop down list to select the type of protocol you want to use for the rule. The protocols selections available are **TCP**, **UDP** and **All**.
- 3. The **Source port range (From)** and **(To)** fields are used to specify the port(s) on the source side that are to be forwarded. This allows you to send a range of consecutive port numbers by entering the first in the range in the **(From)** field and the last in the range in the **(To)** field. To forward a single port, enter the port in the **(From)** field and repeat it in the **(To)** field.
- 4. In the **Destination network address** field, enter the IP address of the client to which the traffic should be forwarded.



- 5. The **Destination port range (From)** and **(To)** fields are used to specify the port(s) on the destination side that are to be forwarded. If the Source port range specifies a single port then the destination port may be configured to any port. If the Source port range specifies a range of port numbers then the Destination port range must be the same as the Source port range.
- 6. Click the Save button to confirm your settings.

Port forwarding settings
Protocol All Y
Source port range (From) 3389 (1-65535) (To) 3389 (1-65535)
Destination network address 192 168 20 150
Destination port range (From) 3389 (1-65535) (To) 3389 (1-65535)
Save Cancel
Figure 19 - Port forwarding settings

To delete a port forwarding rule, click the 📩 button on the Port forwarding list for the corresponding rule that you would like to delete.

Port triggering

Some applications such as online games, video conferencing and Internet telephony require multiple connections to the internet. As such, it is sometimes better to configure port triggering so that when an outbound request on the trigger port is made, the incoming ports are opened.

Port triggering				
No	Trigger Port		Incoming Port	Activate
1				ON OFF
2	((ON OFF
3	(ON OFF
4	(ON OFF
		Sa	ve	

The Port triggering feature allows some of these applications to work with this router.

Note: If port triggering doesn't work, rule out application issues first by configuring the computer as the DMZ host instead.



OPTION	DEFINITION
Trigger	The outbound port number that will be triggered by the application.
Incoming Ports	When the trigger packet is detected, the inbound packets sent to the specified port numbers will be allowed to pass through the firewall.
Activate	Select to enable or disable the configured entry.

Click the **Save** button to save your settings.

DMZ

A Demilitarized Zone (DMZ) Host is a computer without the protection of firewall. It allows that particular computer unrestricted 2way communication to the internet. It is mostly used for Hosting servers, Internet games, Video conferencing, Internet telephony and other special applications.

To access the DMZ page, click on the **Networking** menu at the top of the screen, click on the **Routing** menu on the left, then click on the **DMZ** menu item.

DMZ configuration	
DMZ	ON OFF
DMZ IP address	
	Save
Figure 20	D = DMZ

To set a local machine as the DMZ host:

- 1. Click the DMZ toggle key so that it is in the ON position.
- 2. Enter the local IP address of the device to become the DMZ host.

Packet filtering

The Packet Filter enables you to control what packets are allowed to pass through the router. There are two types of packet filter, Outbound Packet Filter which applies to all outbound packets and the Inbound Packet Filter which only applies to packets that are destined for a Virtual Server or DMZ host. To access the Packet filtering page, click on the **Networking** menu at the top of the screen, click on the **Routing** menu on the left, then click on the **Packet filtering** menu item.

IP / Port filte	ring			
IP / P	ort filtering 🗧	ON OFF		
Inb	ound Action Ac	ccept the following packets 💙		
Outb	ound Action Ac	ccept the following packets 👻		
Save Current IP / Port filtering rules in effect + Add				
No Bound	Source IP	Destination IP : Ports	Action	Rule #





There are two types of filtering actions:

- Accept the following packets.
- Drop the following packets.

These actions can be specified separately for inbound and outbound packets.

You can specify filtering rules for each direction (Inbound or Outbound). For each rule you must enter the following details:

- Source IP address
- Destination IP address
- Destination port
- 💩 Schedule

The Packet Filter also works with scheduling rules so that you can have the packet filtering rules apply only at times that suit you.

Note: For further instructions on scheduling rules, please refer to the "Scheduling" section later in this guide

Click Save to save the settings or Undo to cancel.

MAC filtering

MAC filtering allows you to allow or deny network access to devices specified by their MAC address. To access the MAC filtering page, click on the **Networking** menu at the top of the screen, click on the **Routing** menu on the left, then click on the **MAC filtering** menu item.

MAC addres	ss filtering	
	Activate ON OFF	
Whitelist	Allow connections only from MAC address listed be prohibited except the selected MAC address list.	low. All other MAC addresses are
Blacklist	Block connections only from MAC addresses listed allowed except those listed on the selected MAC ad	below. All other MAC addresses are dress list.
No	MAC Address List	Activate
1		ON OFF
2		ON OFF
3		ON OFF
4		ON OFF
5		ON OFF
	Previous Next S	Save



To use MAC filtering:

- 1. Select the Whitelist or Blacklist option. If Whitelist is selected, only the listed devices will be granted access to the network. If Blacklist is selected, all devices are granted network access except the devices listed below.
- 2. Add the MAC addresses one at a time in the MAC Address List fields. The MAC addresses must be entered with a colon character separating the hexadecimal character pairs, e.g. 01:23:45:67:89:AB.
- 3. Click the Activate toggle key so that it is in the ON position for the devices to which you would like MAC filtering to apply.
- 4. To enable the MAC address filtering function, click the global **Activate** toggle key at the top of the page so that it is in the **ON** position.
- 5. Click the **Save** button to save the configuration.

Domain filtering

The Domain filtering feature is provided to allow the administrator to block access to particular domain names from all devices (except those in the privileged range).

To access the Domain filtering page, click on the **Networking** menu at the top of the screen, click on the **Routing** menu on the left, then click on the **Domain filtering** menu item.

Domair	n filtering		
	Activate ON	OFF	
	Log DNS query ON	OFF	
Priville	ged IP address range	-	
No	Domain Suffix	Action	Activate
1		Drop Log	ON OFF
2		Drop Log	ON OFF
3		Drop Log	ON OFF
4		Drop Log	ON OFF
5		Drop Log	ON OFF
6		Drop Log	ON OFF
7		Drop Log	ON OFF
8		Drop Log	ON OFF
9		Drop Log	ON OFF
10	* (all others)	Drop Log	-
		Save	

Figure 23 - Domain filtering

To configure a list of domains to be filtered:

- 1. Enter the domain suffixes in the Domain Suffix fields, for example, domainname.com.au.
- 2. In the Action column, check the items that you want to apply when the domain is accessed. The "Drop" action denies access to the domain while the "Log" action logs the request to the System log file.
- 3. Click the Activate toggle key next to the rule so that it is in the ON position.
- 4. To enable the Domain filter globally, click the Activate toggle key at the top of the page so that it is in the ON position.
- 5. If you want to log DNS queries to the listed domains, click the Log DNS query toggle key so that it is in the ON position.
- 6. Click the **Save** button.



Static routing

Static routing is the alternative to dynamic routing used in more complex network scenarios and is used to facilitate communication between devices on different networks. Static routing involves configuring the routers in your network with all the information necessary to allow the packets to be forwarded to the correct destination. If you change the IP address of one of the devices in the static route, the route will be broken.

To access the Static routing page, click on the **Networking** menu at the top of the screen, click on the **Routing** menu on the left, then click on the **Static Routing** menu item.

Static Routing	g configuration				
Sta	tic Routing ON OFF				
	Save				
Static Routing	g list			+ Add	
	The static rou	uting list is empty			
Active routing) list				
Destination	Netmask	Gateway	Flags	Interface	
192.168.20.0	255.255.255.0	0.0.0.0		br0	
239.0.0.0	255.0.0.0	0.0.0.0		br0	
127.0.0.0	255.0.0.0	0.0.0.0		lo	

Figure 24 - Static routing

Some routes are added by default by the router on initialization such as the Ethernet subnet route for routing to a device on the Ethernet subnet.

Adding Static Routes

To add a new route to the static routing list, click the **+Add** button. The Static routes page appears.

- 1. In the **Destination network address** field, enter the IP address of the destination of the route.
- 2. In the **Destination subnet mask** field, enter the subnet mask of the route.
- 3. In the Gateway IP address field, enter the IP address of the gateway that will facilitate the route.
- 4. In the **Metric** field enter the metric for the route. The metric value is used by the router to prioritise routes. The lower the value, the higher the priority. To give the route the highest priority, set it to 0.
- 5. Click the Static Routing toggle key at the top of the page to turn on the Static routing feature globally.
- 6. Click the Save button to save your settings.



Static Routing settings
Destination network address 192 168 1 0
Destination subnet mask 255 255 255 0
Gateway IP address 192 168 1 101
Metric 0
Save Cancel

Figure 25 - Adding a static route

Active routing list

Static routes are displayed in the Active routing list.

Active routing lis	st			
Destination	Netmask	Gateway	Flags	Interface
192.168.20.0	255.255.255.0	0.0.0.0		br0
239.0.0.0	255.0.0.0	0.0.0.0		br0
127.0.0.0	255.0.0.0	0.0.0.0		lo

Figure 26 - Active routing list

Deleting static routes

From the static routing list, click the \checkmark icon to the right of the entry you wish to delete.

Stati	c Routing list			+ Add
No.	Destination network address	Destination subnet mask	Gateway IP address	
1	192.168.1.0	255.255.255.0	192.168.1.101	×

Figure 27 - Deleting a static route



RIP

RIP (Routing Information Protocol) is used for advertising routes to other routers. Thus all the routes in the router's routing table will be advertised to other nearby routers. For example, the route for the router's Ethernet subnet could be advertised to a router on the PPP interface side so that a router on this network will know how to route to a device on the router's Ethernet subnet. Static routes must be added manually according to your requirements. See <u>Adding Static Routes</u>.

To access the RIP configuration page, click on the **Networking** menu at the top of the screen, click on the **Routing** failover menu on the left, then click on the **RIP** menu item.



Note: Some routers will ignore RIP.

RIP configuration	
RIP	ON OFF
Version	1
	Save

Figure 28 - RIP configuration

To enable Routing Information Protocol (RIP)

- 1. Click the RIP toggle key to switch it to the ON position.
- 2. Using the Version drop down list, select the version of RIP that you would like to use.
- 3. Click the Save button to confirm your settings.



URL blocking

URL blocking allows you to specify a keyword or string of characters and any website that contains this string of characters in the URL will be blocked.

To access the URL blocking configuration page, click on the **Networking** menu at the top of the screen, click on the **Routing** failover menu on the left, then click on the **URL blocking** menu item.

URL Blocking		
U	RL Blocking ON OFF	
ID	URL	Activate
1		ON OFF
2		ON OFF
3		ON OFF
4		ON OFF
5		ON OFF
6		ON OFF
7		ON OFF
8		ON OFF
9		ON OFF
10		ON OFF
	Save	

Figure 29 - URL blocking

To use the URL blocking feature:

- 1. In one of the URL fields, enter a keyword or string of text to block.
- 2. Click the Activate toggle key next to it so that it is in the ON position.
- 3. Click the URL blocking toggle key at the top of the page so that it is in the ON position.
- 4. Click the Save button.





IPSec

IPSec operates on Layer 3 of the OSI model and as such can protect higher layered protocols. IPSec is used for both site to site VPN and Remote Access VPN. The NF13ACV router supports IPsec end points and can be configured with Site to Site VPN tunnels with third party VPN routers.

IPSEC Settings			
VPN-IPSec	ON OFF		
Netbios over IPSEC	ON OFF		
NAT Traversal	ON OFF		
VPN Statistic	ON OFF		
Max. number of tunnels	5		
Item	Status		
Dynamic IP VPN		Edit	ON OFF
ID Tunnel Name Remote Ad	dr. Gateway	Status	
1		Edit	ON OFF
2		Edit	ON OFF
3		Edit	ON OFF
4		Edit	ON OFF
5		Edit	ON OFF
Pr XAU	evious Next TH account Refresh	Save	

Figure 30 - IPSec settings

OPTION	DEFINITION
VPN-IPSec	Enables/disables the IPSec VPN service.
NetBIOS over IPSec	When enabled, this passes the NetBIOS protocol over the IPSec VPN.
NAT Traversal	When enabled, this allows the IPSec protocol to traverse the network address translation of the router.
Max. number of tunnels	Sets the maximum number of tunnels that may be used over the IPSec connection.

Table 12 - IPSec



IPSec Tunnel options

VPN Settings - Tunne	el 1		
Tunnel Name			
Method	IKE Y		
Local Subnet	(
Local Netmask	(
Remote Subnet	(
Remote Netmask	(
Remote Gateway			
Phase1 Key Life Time		(seconds)	
Phase2 Key Life Time		(seconds)	
Encapsulation Protocol	ESP ¥		
PFS Group	Disable 🗸		
Aggressive Mode	ON OFF		
Pre-shared Key			
Connecting Type	On demand 🛩		
Remote ID	ID:		
	Type: Username	~	
Local ID-ID	ID:		
	Type: Username	~	
Dead Peer Detection (DPD)	ON OFF		
	Timeout: 180 (seconds)		
	Delay: (30 (seconds)		
ХАИТН	None Server	Client	
	Username:		
	Password:		
Set IKE Proposal	ON OFF		
ID Encryption	Authentication	DH Group	Enable
1 DES 👻	SHA1 ¥	None Y	ON OFF
2		None	ON OFF
- 000			or '
Set IPSEC Proposal	ON OFF		
ID Encryption	Au	thentication	Enable
1 DES ¥] (None Y	ON OFF
2 DES ¥] (None 🗸	ON OFF
	Save Bad	k	

Figure 31 - IPSec tunnel options



OPTION	DEFINITION
Tunnel name	A name used to identify the VPN connection profile.
Method	Selects whether to use Internet Key Exchange (IKE) or Manual mode.
Local subnet	Enter the IP address of the local network for use on the VPN connection.
Local netmask	Enter the subnet mask in use on the local network.
Remote subnet	Enter the IP address of the remote network for use on the VPN connection.
Remote netmask	Enter the subnet mask in use on the remote network.
Remote gateway	Enter the gateway to use on the remote network.
Phase1 Key Life Time	Enter the time in seconds for the phase1 key lifetime.
Phase2 Key Life Time	Enter the time in seconds for the phase2 key lifetime.
Encapsulation protocol	Select the encapsulation protocol to use with the VPN connection. You can choose ESP, AH or ESP+AH
PFS group	Choose the type of Perfect Forward Secrecy for the VPN connection.
Aggressive mode	Puts IKE SA negotiation into three packets, with all data required for the SA pass by the initator.
Pre-shared key	The pre-shared key is the key that peers used to authenticate each other for Internet Key Exchange. Double quotation marks (") are not supported in this field.
Connecting type	Determines how the IPSec connection is made. Options are On demand, Always on and Manual.
Remote ID	Specifies the domain name of the remote network.
Local ID-ID	Specifies the domain name of the local network.
Dead Peer Detection (DPD)	Turns on or off the dead peer detection keep alive messages.
XAUTH	Provides authentication options for the XAUTH method.
Set IKE Proposal	Turns on or off the Internet Key Exchange proposal method and provides configuration options for the IKE.
Set IPSec Proposal	Turns on or off the IPSec proposal method and provides configuration options for the IKE.

Figure 32 - IPSec tunnel configuration

L2TP client

The Layer 2 Tunneling Protocol is a tunneling protocol used to support virtual private networks (VPNs). The NF13ACV supports MPPE (Microsoft Point-to-Point Encryption) and CCP PPP Compression Control Protocol.





When you have selected the L2TP client options, click the Edit button to enter authentication details.

L2 ⁻	ΤР	Client							
ID		Name	Peer IP/I	Domain	User	Name	Passwo	rd	Peer Subnet
1	(
2	\square				(
3	\square				(
4	\square		($\left(\right)$				
5	\square		($\left(\right)$				
				Sav	e				

Figure 34 - L2TP client authentication details

L2TP server

Here you can configure the L2TP server settings.

L2TP Serve	N-L2TP Server	OFF		
Se	erver virtual IP (192.16	8.10.1		
IP Poo	I Start Address 10			
IP Po	ol End Address 100]		
Authenti	cation Protocol 📃 PAI	P CHAP MS_C	HAP MS_CHAPv2	
MPPE E	ncryption Mode ON	OFF		
	NAT	OFF		
Enc	ryption Length 📃 40	bits 56 bits 1	28 bits	
ID	User Name		Password	d
1				
2	(
3	(
4	(
5	(
Connection	Status			
User Name	Peer IP	Virtual IP	Peer Call ID	Operation
No connection from	remote			
	9	Save		

Figure 35 - L2TP server



OPTION	DEFINITION			
VPN-L2TP server	Enables/disables the L2TP server.			
Server virtual IP	Specifies the L2TP server network IP address.			
IP pool start address	Specifies the start of the IP pool address range to assign to clients.			
IP pool end address	Specifies the end of the IP pool address range to assign to clients.			
Authentication protocol	Select the Authentication protocols to use. Options are PAP, CHAP, MS_CHAP and MS_CHAPv2.			
MPPE encryption mode	Enables/disables the Microsoft Point-to-Point Encryption protocol.			
NAT	Enables/disables network address translation on the L2TP server network.			
Encryption length	Selects the level of encryption applied to the tunnel.			

Table 13 - L2TP server

PPTP client

The Point-to-Point Tunnelling Protocol (PPTP) is a method for implementing virtual private networks using a TCP and GRE tunnel to encapsulate PPP packets. PPTP operates on Layer 2 of the OSI model and is included on Windows computers.

PPTP Clie	ent				
	Activate	ON OFF			
Tunnel I	Name C	Connect	Option	Activate	Edit
	• Au	to Manual	MPPE NAT	ON OFF	
	• Au	to Manual	MPPE NAT	ON OFF	
	• Au	to Manual	MPPE NAT	ON OFF	
	• Au	to Manual	MPPE NAT	ON OFF	
	• Au	to Manual	MPPE NAT	ON OFF	
Connect	ion Status				
ID Tunr	nel Name	Virtual IP	Remote IP	Status	
		Save			

Figure 36 - PPTP client

When you have selected the PPTP client options, click the Edit button to enter authentication details.



PP	ΤР	Client								
ID		Name	Peer IP/D	omain	User Na	ame	Passw	ord	Peer Subr	net
1	\square									
2	\square				$\left(\right)$		(
3	\square		((
4	\square		($\left(\right)$		(
5	\square		($\left(\right)$		(
			(Sav	e					

Figure 37 - PPTP client authentication details

PPTP server

Here you can configure the PPTP server settings.

PPTP Serve	r			
VP	-PPTP Server	OFF OFF		
Se	rver virtual IP 1	92.168.0.1		
IP Poo	Start Address	0		
IP Po	ol End Address 1	00		
Authentie	cation Protocol	PAP CHAP MS	_CHAP MS_CHAPv2	
MPPE Er	cryption Mode	ON OFF		
	NAT	ON OFF		
Enc	ryption Length	40 bits 56 bits	128 bits	
ID	User Na	me	Password	
10	0001110		1 050010	
1				
2			(
3				
4	(
5				
Connection	Status			
User Name	Peer IP	Virtual IP	Peer Call ID	Operation
No connection from	remote			
		Save		

Figure 38 - PPTP server



OPTION	DEFINITION			
VPN-PPTP server	Enables/disables the PPTP server.			
Server virtual IP	Specifies the PPTP server network IP address.			
IP pool start address	Specifies the start of the IP pool address range to assign to clients.			
IP pool end address	Specifies the end of the IP pool address range to assign to clients.			
Authentication protocol	Select the Authentication protocols to use. Options are PAP, CHAP, MS_CHAP and MS_CHAPv2.			
MPPE encryption mode	Enables/disables the Microsoft Point-to-Point Encryption protocol.			
NAT	Enables/disables network address translation on the PPTP server network.			
Encryption length	Selects the level of encryption applied to the tunnel.			

Table 14 - PPTP server

Port configuration

The port configuration page provides the ability to manually configure the speed of each of the LAN and WAN ports to 100Mbps full or half duplex or 10Mbps full or half duplex. When Auto is selected, the NF13ACV selects the highest possible speed that both nodes are capable of. Selecting Auto therefore prioritizes Gigabit Duplex connectivity.

To access the Port configuration page, click on the **Networking** menu at the top of the screen then click on the **Port configuration** menu item.

Port Configuration					
WAN	Auto 👻				
LAN1	Auto				
LAN2	Auto				
LAN3	Auto				
LAN4	Auto				
	Save				

Use the drop down lists to select the mode you want the chosen port to operate at. In most cases, it is best to leave these settings as "Auto" but there may be situations where you want to limit or force a port to behave in a certain manner.

When you have finished making changes, click the Save button to ensure that your changes take effect.



Services

The Services pages provide options for configuring Universal Plug n Play, Dynamic DNS, Quality of Service, SNMP, Network Time Protocol, Scheduling, IPv6 and TR-069.

UPnP settings

Universal Plug n Play protocols allow devices such as computers, printers, WiFi access points and mobile devices on the same network to automatically discover each other.

To access the Universal Plug and Play page, click on the **Services** menu at the top of the screen then click on the **UPnP settings** menu item.



Click the Option toggle key to turn UPnP on or off then click the Save button to save the configuration.



DDNS

Dynamic DNS allows the router to update a name server with its current IP address. This is useful for connections where the IP address changes between sessions. A number of Dynamic DNS hosts are available from which to select. To access the Dynamic DNS page, click on the **Services** menu at the top of the screen then click on the **Dynamic DNS** menu item on the left.

DDNS configuration	
DDNS configuration	ON OFF
Dynamic DNS	DynDNS.org(Dynamic)
Host name	
Username	
Password	
Verify password	
	Save

Figure 40 – Dynamic DNS settings

Dynamic DNS provides a method for the router to update an external name server with the current WAN IP address. To configure dynamic DNS:

- 1. Click the DDNS configuration toggle key to switch it to the ON position.
- 2. From the **Dynamic DNS** drop down list, select the Dynamic DNS service that you wish to use. The available DDNS services available are:
 - DynDNS.org (Dynamic)
 - DynDNS.org (Custom)
 - le No-IP.com
 - TZO.com
 - 💩 dhs.org
- 3. Enter your hostname in 'Host name' field.
- 4. In the Username and Password fields, enter the logon credentials for your DDNS account. Enter the password for the account again in the Verify password field.
- 5. Click the Save button to save the DDNS configuration settings.



QoS

Quality of Service (QoS) is a collection of network technologies which allow configuration of different priorities for different applications, users or data flows in order to guarantee a certain level of performance. The ultimate goal of QoS is to guarantee that the network delivers predictable results for availability, throughput, latency and error rate. QoS is especially important in ensuring the smooth operation of real-time streaming applications such as Voice over IP (VoIP), IPTV and online games.

As part of a strategy to provide Quality of Service, the NF13ACV supports Type of Service (ToS), the Differentiated Services (DiffServ) architecture and IEEE P802.1p priority tags (specified in the IEEE 802.1Q standard). DiffServ is a mechanism for classifying and managing network traffic by marking each packet on the network with a Differentiated Services Code Point (DSCP) which is a field in an IP packet used for classification purposes and operates at the IP layer. The NF13ACV also supports 802.1p priority tags which operate at the media access control (MAC) level. ToS, like DSCP, is a field in the header of IP packets that marks packets with different types of service such as minimize delay, maximize throughput, maximize reliability, minimize cost or normal service.

Quality of Service							
Option	ON OFF						
WAN interface	Mobile Broadband						
QoS mode	Smart-QoS 🗸						
Downstream bandwidth	Kbps						
Upstream bandwidth	Kbps						
Flexible bandwidth management	ON OFF						
Item	Select	Settings					
Game		0 %					
Chat		0 %					
VoIP		0 %					
P2P		0 %					
Video		0 %					
Web		0 %					
	Save						

Figure 41 - Quality of Service

OPTION	DEFINITION	
Option	Click the toggle key to Enable or Disable QoS.	
WAN interface	Displays the interface that the QoS feature applies to.	
QoS mode	Use the drop down list to select the type of QoS to apply. Smart-QoS lets the router decide on the best settings based on the types of service you select below and the percentage setting assigned to each type of service. Higher percentages give a higher quality of service for that service type.	
Downstream bandwidth	Enter the downstream bandwidth in Kilobits per second of your connection so that the router can calculate the best QoS settings.	
Upstream bandwidth	Enter the upstream bandwidth in Kilobits per second of your connection so that the router can calculate the best QoS settings.	
Flexible bandwidth management	In Smart-QoS mode, when Flexible Bandwidth Management is enabled, you are able to select certain types of traffic to prioritise. The bandwidth allocated to each type of traffic is automatically divided by the number of types selected, for example, if you select "Game", "VoIP" and "Video", the router reserves 10% of bandwidth for other types of traffic and splits the remaining 90% of bandwidth equally among the 3 selected types, allowing each type 30% of bandwidth when each type of traffic is concurrently in use. If, for example, only two types of that traffic are in use, the 30% bandwidth allocated to the type of traffic not in use is re-distributed to other applications. When Flexible Bandwidth Management is disabled, you are able to manually specify the percentage of bandwidth to allocate to each type of traffic, however, you must still allow for 10% of bandwidth to be reserved for other types of traffic.	

Table 15 - Quality of Service



SNMP

SNMP (Simple Network Management Protocol) is a protocol designed to give a user the capability to remotely manage a computer network by polling and setting terminal values and monitoring network events.

SNMP configuration	
SNMP	Local Remote
SNMP version	Version 1 ¥
Read-only community name	
Read-write community name	
IP 1	
IP 2	
IP 3	
IP 4	
WAN Access IP address	
	Save

Figure 42 - SNMP

OPTION	DEFINITION
Enable SNMP	You must check Local, Remote or both to enable SNMP function. If Local is checked, this device will only respond to requests from LAN connected hosts. If Remote is checked, this device will respond to requests from the WAN connection.
Get Community	Sets the community string your device will respond to for Read-Only access.
Set Community	Sets the community string your device will respond to for Read/Write access.
IP 1, IP 2, IP 3, IP 4	Input your SNMP Management host IP here. You will need to configure the address where the device should send SNMP Trap messages to.
SNMP Version	Please select proper SNMP Version that your SNMP Management software supports.
WAN Access IP Address	You can limit remote access to a specific IP address by entering it here.

Note: If "Remote" access is enabled, the default setting of 0.0.0.0 means any IP can obtain SNMP protocol Information.

Click the **Save** button to store your setting or the **Undo** button to discard your changes.



NTP

The NTP (Network Time Protocol) settings page allows you to configure the router to synchronize its internal clock with a global Internet Time server and specify the time zone for the location of the router. This provides an accurate timekeeping function for features such as System Log entries, Firewall settings and scheduling where the current system time is displayed, recorded and required for particular services. Any NTP server available publicly on the internet may be used. The default NTP server is 0.netcomm.pool.ntp.org.

To access the Network time (NTP) page, click on the **Services** menu at the top of the screen then click on the **NTP** menu item on the left.

Timezone settings						
Current time	Thu Jan 01, 3	11:10:41 20	009			
Timezone	(GMT +10:00) Canberra, I	Melbourne, S	Sydney		~
Daylight savings time schedule						
Daylight Saving Dates		Month	Week	Day of Week	Time	
	DST Start	Oct 🗸	1st 🗡	Sun 🖌	2am 🗡	
	DST End	Apr 💙	1st 💙	Sun ¥	3am 💙	
NTP settings						
Network time (NTP)	ON OFF					
NTP server	0.netcomm.p	ool.ntp.org	~			
	Save					

Figure 43 - NTP settings

Configuring Timezone settings

To configure time zone settings:

- The Current time field shows the time and date configured on the router. If this is not accurate, use the Time zone drop down list to select the correct time zone for the router. If the selected zone observes daylight savings time, a <u>Daylight</u> <u>savings time schedule</u> link appears below the drop down list. Click the link to see the start and end times for daylight savings.
- 2. When you have selected the correct time zone, click the **Save** button to save the settings.

Configuring the daylight saving time schedule

To configure the daylight savings time schedule:

- 1. Click the Daylight saving toggle key so that it is in the ON position.
- 2. Use the DST Start and DST End drop down lists to select the time and date at which daylight saving should start and end.
- 3. Click the Save button to save the settings.



Configuring NTP settings

To configure NTP settings:

- 1. Click the Network time (NTP) toggle key to switch it to the ON position.
- 2. Use the NTP server drop down list to select the NTP server that you would like to use.
- 3. When you have finished configuring NTP settings, click the Save button to save the settings.

Scheduling

The scheduling page provides the option to create a list of schedules to which certain functions of the router can adhere. The functions that can be put on a schedule include packet filtering, wireless access point radio, QoS and LED brightness.

To access the Scheduling page, click on the Services menu at the top of the screen then click on the Scheduling menu item on the left.

Scheduling		
	Option OFF	
No	Rule Name	Action
1		+ Add
2		+ Add
3		+ Add
4		+ Add
5		+ Add
6		+ Add
7		+ Add
8		+ Add
9		+ Add
10		+ Add
	Previous Next Save	

48



Adding a schedule

To add a new schedule:

1. Click the **+Add** button for one of the schedule slots. The rule configuration screen is displayed.

Scheduling				
Rule name				
	Policy Inactivate v at the selected times below			
No	Day	Time (hh:mm-hh:mm)		
1	choose one V			
2	choose one V			
3	choose one V			
4	choose one v			
5	choose one v			
6	choose one v			
7	choose one v			
8	choose one v			
	Save			

Figure 45 - Scheduling rule configuration

- 2. In the Rule name field, enter a name for this rule.
- 3. Use the Policy drop down list to select whether the below schedule will be active or inactive at the times specified.
- 4. Use the **Day** drop down lists to select the days for the schedule, then enter the beginning and end times (in 24 hour format) in the **Time** fields. Repeat this in each slot for as many days and times that you need.
- 5. Click the **Save** button when you have finished adding days and times. The router displays the main scheduling page and a success message.

Success! Your scheduling changes were successfully saved and applied.	
Figure 46 - Scheduling changes successfully saved and applied	

6. To use the schedules in the list, ensure that the Scheduling Option toggle key is set to the ON position.



Figure 47 - Scheduling Option toggle key enabled



IPv6

The IPv6 page allows you to configure IPv6 settings, if supported by your Internet Service Provider. To access the IPv6 page, click on the **Services** menu at the top of the screen then click on the **IPv6** menu item on the left.

IPv6	
Option	ON OFF
Connection type	6 to 4
6 to 4 Address	
Primary DNS Address	
Secondary DNS Address	(
LAN IPv6 Address	
LAN IPv6 Link-Local Address	
Autoconfiguration	ON OFF
Autoconfiguration Type	Stateless 👻
Router Advertisement Lifetime	200 Seconds
	Save

Figure 48 - IPv6

OPTION	DEFINITION		
Option	Select to enable or disable IPv6 functionality.		
Connection type	Select the type of IPv6 connection to use for your service. You can select from: Static IPv6 DHCPv6 PPPoE 6 to 4 IPv6 in IPv4 Tunnel Select the type of connection as required by your Internet Service Provider for their IPv6 service.		
Primary DNS Address	Enter the Primary DNS Address for the IPv6 connection.		
Secondary DNS Address	Enter the Secondary DNS Address for the IPv6 connection.		
LAN IPv6 Address	The IP Address to use for the IPv6 service connection.		
LAN IPv6 Link-Local Address	The current local LAN IPv6 address of the router.		
Autoconfiguration	Select to enable or disable IPv6 auto configuration (if supported by your Internet Service Provider).		
Autoconfiguration type	Select the appropriate type of auto configuration mode as required by your Internet Service Provider for their IPv6 service.		
Router Advertisement Lifetime	Enter the length of time between the router advertising its availability on the IPv6 connection.		

Table 16 - IPv6



TR-069

The TR-069 client allows the router to be automatically configured from a TR-069 server. Enter the applicable configuration options to enable the router to contact the TR-069 server and retrieve any configuration options.

To access the TR-069 page, click on the Services menu at the top of the screen then click on the TR-069 menu item on the left.

TR-069 configuration		
Enable TR-069	ON OFF	
ACS URL		
ACS username	(
ACS password		
Verify ACS password	(
Connection request port	8099	
Connection request username	(
Connection request password	(
Verify password		
Enable periodic ACS informs	ON OFF	
Inform period	900 (30-2592000) secs	
	Save	

Figure 49 - TR-069 configuration

OPTION	DEFINITION
Enable TR-069	Select to enable or disable the TR-069 automatic configuration function.
ACS URL	Enter the URL of the ACS server for automatic configuration.
ACS username	The username required to login to the ACS server.
ACS password	The password required to login to the ACS server.
Connection request port	The port number the ACS server is running on.
Connection request username	The username to use when a connection request is made to the CPE.
Connection request password	The password to use when a connection request is made to the CPE.
Verify password	Enter the connection request password once more.
Enable periodic ACS informs	Select to enable or disable the Inform function for ACS connections.
Inform period	Select the interval between Inform requests if Enable periodic ACS informs has been enabled.

Table 17 - TR-069 configuration options



VolP

Integrated VoIP telephony enables the router to offer a highly cost efficient solution for making interstate or overseas calls using the mobile broadband connection, especially in locations that lack fixed line infrastructure or as an alternative to traditional landline based Internet services. All you require is a traditional analogue/cordless phone and an activated account with a VoIP service provider.

Service Domain

The Service Domain page is where you enter your VoIP service settings as supplied by your VoIP service provider (VSP). If you are unsure about a specific setting or have not been supplied information for a particular field, please contact your VOIP service provider to verify if this setting is needed.

VoIP service domain	configuration
Bound interface	Mobile Broadband 🖌
Display Name	$(\begin{tabular}{c} \\ \hline \\ $
Username	(
Register Name	
Register Password	(
Domain	
Registrar/ Proxy Server	(
Outbound Server	ON OFF
Outbound Server	
Registration Status	Unregistered
	Save

Figure 50 - VolP Service domain configuration

OPTION	DEFINITION		
Bound interface	Select your desired interface for the VoIP service.		
Display Name	Enter the display name for your VoIP service.		
User Name	Enter the User Name for your VoIP service.		
Register Name	Enter the Register Name (May be called the "Auth ID") for your VoIP service.		
Register Password	Enter the Register Password (May be called the "Auth Password") for your VoIP service.		
Domain	Enter the Domain for your VoIP service (if required).		
Registrar/Proxy Server	Enter the Registrar or Proxy Server for your VoIP service.		
Use Outbound Server	Enable or Disable the use of an Outbound Proxy for VoIP calls.		
Outbound Proxy	Enter the Outbound Proxy server address to use.		
Status	Displays the current status of your VoIP service.		

Table 18 - VolP Service domain configuration

Click Save to save your settings and connect to your VoIP service or Undo to discard the settings entered.



Port settings

The Port Setting page enables you to specify a different SIP or RTP Port number to connect to your VoIP service on.

Port settings				
	SIP port	5060	(0 = auto)	
	RTP port	5000	(0 = auto)	
		Save		
	Figure 5	1 - Port settings		
		DEFINITION		

OPTION	DEFINITION
SIP Port	Select the port for SIP traffic to use.
RTP Port	Select the port for RTP traffic to use.

Table 19 - Port settings

This setting should not need to be changed unless directed to do so. Please check with your VoIP service provider.

Click Save to save your settings or Undo to discard the settings entered.

CODEC settings

The Codec Setting page enables you to select which audio codec to use with your VoIP service. This information will usually be supplied by your VoIP service provider and should not need to be changed unless you are experiencing issues with VoIP call sound quality.

CODEC settings
CODEC priority 1 G.711 a-law 🗸
CODEC priority 2 G.726 - 32
CODEC priority 3 G.711 u-law 💙
SIP packet length
G.711 & G.729 10 ms 👻
Voice VAD
Voice VAD option OFF
Comfort noise packet length (30 (10-50 ms)
Save

Figure 52 - CODEC settings



The following codecs are available for use:

- 💩 G.711 a-law
- 💩 G.711 u-law
- 🔷 G.726 -32

OPTION	DEFINITION	
Codec Priority 1	Set the codec you would like to try first with your VoIP service.	
Codec Priority 2	Set the codec you would like to try second with your VoIP service.	
Codec Priority 3	Set the codec you would like to try third with your VoIP service.	
Codec Priority 4	Set the codec you would like to try fourth with your VoIP service.	
G.711 Packet Length	Adjust the packet length size. This can reduce or increase the bandwidth required for a VoIP call.	
	Adjust the 'Voice Activity Detection' interval.	
Voice VAD	This should not be adjusted unless the words in your conversation are being cut off.	
	(This setting should not need to be changed.)	
The packet length for Comfort noise packet	Set the time in milliseconds for which comfort noise is used to simulate background noise at your end of the connection.	

Click Save to save your settings.

DTMF Setting

The DTMF Setting page enables you to specify which DTMF standard to use on your VoIP service.



The following DTMF standards are available for use:

- 🍖 RFC 2833
- 💩 Inband DTMF
- Send DTMF SIP Info

This information will usually be supplied by your VoIP service provider and should not need to be changed unless you are experiencing issues with DTMF based services

(Automated Telephone services, Answering machines, etc).

OPTION	DEFINITION	
DTMF Setting	Select which DTMF standard you would like to use.	

Table 20 - DTMF settings

Click Save to save your settings or Undo to discard the settings entered.



STUN settings

The STUN settings page enables you to configure settings related to using a STUN server with your VoIP service. A STUN (Session Traversal Utilities for NAT) server is used to permit NAT traversal for applications of real-time voice, video, messaging and other interactive IP communications. This information will usually be supplied by your VoIP service provider and should not be needed unless you are experiencing issues with VoIP calls or signing into your VoIP service.

STUN settings
STUN ON OFF
STUN server
STUN port
Save

Figure 54 - STUN settings

DEFINITION	
Select to Enable or Disable the STUN server functionality of the NB16WV.	
Enter the STUN Server address to use.	
Enter the Port with which to connect to the STUN server on.	

Click Save to save your settings or Undo to discard the settings entered.

Telephony profile

The Telephony Profile page enables you to configure the way the FXS phone port (RJ-11) operates.

Telephony profile	
Profile selection	Australia
	Save
Figure 55 - Tolophor	u profilo

Use the drop down list to select the region closest to you to configure the FXS port operation.

Click Save to save your settings or Undo to discard the settings entered.



Dial plan

The dial plan allows you to adjust the strings that the router recognizes when a number is dialed on a handset. This allows the router to know when a valid number has been entered and begin dialing when a valid number is entered without waiting for the timeout period to be reached.

Dial Plan	
	000 0011* 014XXXXXXX 016XXXXXX 0192X 0198XXXXXX 0[23 478]XXXXXXX 0500XXXXXX 11XX 123X 124XX 1251XX 1252X XX 1255X 1258XXX 1271X 130XXXXXXX 1202XXX 189 XX 1[8-9]XXXXXXXX [2-9]XXXXXXX
	н
	Save

Other settings

The Other Settings page enables you to specify a different SIP expire time and select to enable the DNS SRV function. This information will usually be supplied by your VoIP service provider and should not need to be changed unless you are experiencing issues with VoIP calls or signing into your VoIP service.

VoIP miscellaneous settings



OPTION	DEFINITION		
SIP expire time	Set the length of time between the router refreshing its connection to your VoIP service provider		
Use DNS SRV	Enable or Disable the DNS SRV function on the router.		
SIP ALG	A SIP Application Gateway provides functionality to allow VoIP traffic to pass both from the private the public and public to private side of the firewall when using network address translation (NAT).		
R-port	R-port allows a client to request that the server send the response back to the source IP address and port from which the request originated.		

Click Save to save your settings.



Call features

The Call features pages enable you to configure settings for features such as call waiting, call forwarding and caller ID.

Call forward

The Call forward page enables you to configure the type of call forwarding you would like to use and the SIP address to which any such calls should be forwarded.

Call forward	
Call forward type	Disable 🗸
Call forward phone number	
	Save
Figure 57 - 0	Call forward

You can select from the following call forwarding conditions:

- lways <
- 💩 Busy
- less No Answer
- lisable

OPTION	DEFINITION	
Туре	Select the type of Call Forwarding you would like to use.	
Call forward phone number	Enter the phone number to which VoIP calls should be forwarded.	

Table 22 - Call forwarding

Click Save to save your settings.

A

Note: Additional charges may apply when calls are forwarded by your VoIP service provider.

DND settings

The DND Setting page enables you to configure Do Not Disturb (DND) mode. This will prevent calls coming through to your phone.

Do Not Disturb		
	Option	ON OFF
		Save
Figure 58	- DND s	settings

OPTION	DEFINITION	
DND Always	Enable or Disable the DND feature.	
Table 22 DND satisms		

Click **Save** to save your settings.



Caller ID

The Caller ID page enables you to configure whether your Caller ID is sent when receiving an inbound call (If supported by your VoIP service and your PSTN handset).

Receive Caller ID					
		Option Display Caller ID after first ring (FSK)	-		
		Save			
		Figure 59 - Caller ID			
	OPTION	DEFINITION			
	Caller ID	Select whether to show or hide the caller ID.			
		Table 24 - Caller ID			

Click Save to save your settings or Undo to discard the settings entered.

Flash time

The Flash time page enables you to configure the minimum and maximum time a hook flash signal can occur for the router to recognise it.

Flash time setting	
Flash signal detection time range	(300 - (1000 (100-1000 milliseconds)
	Save
Figure	a 60 Elach time setting

This setting should not need to be changed unless directed to do so. Click **Save** to save your settings or **Undo** to discard the settings entered.

Call waiting

The Call Waiting page enables you to use call waiting with your VoIP service (If supported by your VoIP service).

	Call waiting
	Option OFF
	Save
	Figure 61 - Call waiting
OPTION	DEFINITION

OPTION	DEFINITION
Option	Select to Enable or Disable the call waiting feature on the router.
	Table 25 Call waiting

Click Save to save your settings or Undo to discard the settings entered.



Hot Line

The Hot Line page enables you to configure a telephone number which can be called without dialing any numbers at all (simply pick up the telephone handset) after the specified waiting time.

Hotline	
Option OFF	
Hotline phone number	
Delay in dialing out Hotline 3	(1-9) seconds
Save	

DEFINITION
Select to Enable or Disable the Hot Line feature of the router.
Enter the number to forward Hot Line calls to.
Enter the amount of time to wait before forwarding a call to the Hot Line number.

Table 26 - Hotline

Click Save to save your settings or Undo to discard the settings entered.

Key combination

The Key combination page enables you to configure the dialing codes used to activate or deactivate features on your VoIP service (if supported by your VoIP Provider).

Call FeaturesON OFFBlind call transfer*98Attended call transfer*02Enable anonymous call*67Disable anonymous call*67#Anonymous call per call basis*81Enable DND*78#Disable call forwarding*72#Disable call forwarding*72#Call return*69	Key combination	
Blind call transfer*98Attended call transfer*02Enable anonymous call*67Disable anonymous call*67#Anonymous call per call basis*81Enable DND*78#Disable call forwarding*72#Disable call forwarding*72#Call return*69	Call Features ON OF	F
Attended call transfer *02 Enable anonymous call *67 Disable anonymous call *67# Anonymous call per call basis *81 Enable DND *78# Disable call forwarding *72# Disable call forwarding *72# Call return *69	Blind call transfer (*98	
Enable anonymous call *67 Disable anonymous call *67# Anonymous call per call basis *81 Enable DND *78 Disable DND *78# Enable call forwarding *72# Disable call forwarding *72# Call return *69	Attended call transfer (*02	
Disable anonymous call (*67# Anonymous call per call basis (*81 Enable DND (*78 Disable DND (*78# Enable call forwarding (*72 Disable call forwarding (*72#	Enable anonymous call (*67	
Anonymous call per call basis (*81 Enable DND (*78 Disable DND (*78# Enable call forwarding (*72 Disable call forwarding (*72# Call return (*69	Disable anonymous call (*67#	
Enable DND *78 Disable DND *78# Enable call forwarding *72 Disable call forwarding *72# Call return *69	Anonymous call per call basis (*81	
Disable DND (*78# Enable call forwarding (*72 Disable call forwarding (*72# Call return (*69	Enable DND (*78	
Enable call forwarding (*72 Disable call forwarding (*72# Call return (*69	Disable DND (*78#	
Disable call forwarding (*72# Call return (*69	Enable call forwarding (*72	
Call return (*69	Disable call forwarding *72#	
	Call return (*69	
Save	Sav	e

Figure 63 - Key combination

Click Save to save your settings.



Phone Book

The Phone Book page lets you to enter phone numbers into a database for easy calling. Phone book numbers are stored on the router.

Phone book							
No	Name		Phone Number	Activate			
1				ON OFF			
2				ON OFF			
3				ON OFF			
4				ON OFF			
5				ON OFF			
6				ON OFF			
7				ON OFF			
8	(ON OFF			
9				ON OFF			
10	(ON OFF			
		Previous	Next Save				

The Phone Book page enables you to enter phone book entries. You are able to enter up to 140 entries.

The corresponding name is displayed when a VoIP call is received from that number (if supported by your VOIP service and telephone handset)

Click Save to save your settings.

To dial out via the phonebook, lift the handset and dial the entry number. After the timeout period (approximately 5 seconds) has elapsed, the number is called. Alternatively, you can press the # key after selecting an entry to dial it immediately.





Log

System log

The System log page is used to configure and display the System log. You can also download the log for viewing in a text editor if required.

System Log Type					
Log Types	System	Attacks 🗌 Drop	Debug		
	Save				
System Log					
Time		Log			
Page: 1/0 (Log Number: 0)					
Previous	Next	First Page	Last Page		
Download	Clear logs				
	Figure OF	Custom las			

System log settings

This page lets you configure a remote syslog server and email the system log to an email recipient.

System log server	
configuration	ON OFF
IP address	
Email address to ser	nd syslog
configuration	ON OFF
SMTP Server : port	
SMTP Username	
SMTP Password	
E-mail addresses	
E-mail subject	(
	Save Email Log Now



Administration

Change password

This page provides the ability to change the username and password used to log in to the web user interface and make administrative changes. For your security, we highly recommend that you change the password from the default setting.

Change web interface management username
New username admin
Change web interface management password
Current password
New password
Confirm new password
Save
Figure 27 Chappen passwerd

System administration

This page provides general administrative configuration options relating to the router.

Administration time-out
Enable administration time-out OFF
Time-out (300 seconds (enter 60 seconds or greater)
Remote administration
Enable remote administration ON OFF
Miscellaneous
Discard Ping from WAN side ON OFF
DoS attack defense ON OFF
Log DoS attack ON OFF
Keep WAN in stealth mode ON OFF
Save

Figure 68 - System administration

OPTION	DEFINITION
Enable administration time out	Enabling this function automatically logs you out of the router web interface if there is no interaction with the user interface for the time period specified in the Time-out field.
Time-out	Specifies the time period in seconds after which an idle connection to the web user interface should be logged out. This must be at least 60 seconds to prevent locking yourself out of the interface.
Enable remote administration	When enabled, the web user interface may be accessed from the WAN side of the router.
Discard Ping from WAN side	When enabled, the router does not respond to ping requests from the WAN side.
DoS attack defense	Enables/disables the denial of service defense.
Log DoS attack	When enabled, the router logs denial of service attack attempts.
Keep WAN in stealth mode	When enabled, the router does not respond to port scans from the WAN side. This can help in reducing attacks.

Table 27 - System administration



Remote Administration

Remote administration allows the web user interface to be accessed from the WAN side of the router.

Remote administration	
Enable remote administration	ON OFF
Allowed IP address	
Subnet mask	
Port number	

Figure 69 – Remote administration settings

OPTION	DEFINITION
Enable remote administration	Click to toggle the remote administration feature on or off.
Allowed IP address	Specifies the IP addresses allowed to access the web user interface from the WAN side. Entering "0.0.0.0" with subnet mask "0" allows any IP address to access the web user interface from the WAN side.
Subnet mask	Specifies the subnet allowed to access the web user interface from the WAN side.
Port number	Specifies the port number to access the web user interface remotely. If no port number is entered, remote administration uses port 80.

Table 28 - System administration

LED brightness

The LED indicators on the front of the device can be set to be bright or dim according to a schedule.

LED brightness control	
LED Brightness	Schedule
Brighten LEDs 💌	Always
s	ave
Figure 70	- I ED brightness

Diagnostics

Using the diagnostics page, you can send a ping request to an IP address.

Diagnostics		
IP address		Action
		Ping IPv4 IPv6
	Save	

System configuration



The system configuration page is used to backup or restore the router's configuration or to reset it to factory defaults. In order to view the settings page you must be logged into the web user interface as **admin** using the password **admin**. The backup / restore functions can be used to easily configure a large number of NF13ACV routers by configuring one router with your desired settings, backing them up to a file and then restoring that file to multiple NF13ACV routers.

To access the Settings backup and restore page, click on the **System** menu item then select the **System confguration** menu on the left and finally select **Device configuration** beneath it.

Save a copy of current settings	
Backup Settings	
Restore saved settings Browse Choose a file	
Restore	
Restore factory defaults	
Restore defaults	
Firmura ZO, Orientaria a sufficiente da	

NetComm Wireless AC1200 WiFi Gigabit Router with Voice 64



Back up your router's configuration

Log in to the web configuration interface, click on the **System** menu, select **System configuration** and then **Device configuration**. Click the Backup Settings button then choose a location to save the configuration file on your local computer.



Note: The following conditions apply:-

- It is NOT possible to edit the contents of the file downloaded; if you modify the contents of the configuration file in any way you will not be able to restore it later.
- You may change the name of the file if you wish but the filename extension must remain as ".bin"

Restore your backup configuration

- 1. In the web configuration interface click on the **System** menu and select **System configuration** and then **Device configuration**.
- 2. From the **Restore saved settings** section, click on **Browse** or **Choose a file** and select the backup configuration file on your computer.
- 3. Click **Restore** to copy the settings to the new router. The router will apply these settings and inform you it will reboot click on **OK**.

Restoring the router's factory default configuration

Click the **Restore defaults** button to restore the factory default configuration. The router asks you to confirm that you wish to restore factory default settings. If you wish to continue with the restoring of factory defaults, click **OK**.



Note: All current settings on the router will be lost when performing a restore of factory default settings. The device IP address will change to 192.168.20.1 and the default username **admin** and default password **admin** will be configured.

Firmware upgrade

When an updated firmware becomes available, you can upgrade the firmware of the router on this page.

File uploads		
Percent complete	0%	
Choose a file		Firmware Upgrade

Figure 73 - Firmware upgrade

Startup wizard

To run the wizard that appears on the initial boot of the router, select the **System** menu, then click the **Startup wizard** button on the left.



Reboot

The reboot option in the System section performs a soft reboot of the router. This can be useful if you have made configuration changes you want to implement.

To reboot the router:

- 1. Click the System menu item from the top menu bar.
- 2. Click the **Reboot** button from the menu on the left side of the screen.

Log ^
System Log
System log Settings
Administration ~
Diagnostics
System Configuration ~
Startup Wizard
Reboot 🖿

3. The router displays a warning that you are about to perform a reboot. If you wish to proceed, click the **Reboot** button then click **OK** on the confirmation window which appears.

Status Networking Services VoIP System
admin
Attention! Clicking 'Reboot' will cause your device to power cycle. The reboot will take about 1-2 minutes, during which you won't be able to access your device.
Reboot
Figure 75 Debast confirmation





Appendix A: Tables

Table 1 - Document Revision History	3
Table 2 - Device Dimensions	8
Table 3 - LED Indicators	9
Table 4 – Interfaces	10
Table 5 - Status page item details	17
Table 6 – Ethernet WAN item details	20
Table 7 - Mobile broadband configuration	20
Table 8 - DHCP configuration	23
Table 9 - Wireless setup	24
Table 10 - WPS	25
Table 11 - Router firewall	27
Table 12 - IPSec	
Table 13 - L2TP server	40
Table 14 - PPTP server	42
Table 15 - Quality of Service	45
Table 16 - IPv6	50
Table 17 - TR-069 configuration options	51
Table 18 - VoIP Service domain configuration	52
Table 19 - Port settings	53
Table 20 - DTMF settings	54
Table 21 - STUN settings	55
Table 22 - Call forwarding	57
Table 23 - DND settings	57
Table 24 - Caller ID	58
Table 25 - Call waiting	58
Table 26 - Hotline	59
Table 27 - System administration	62
Table 28 - System administration	63
Table 28 - LAN Management Default Settings	68
Table 29 - Web Interface Default Settings	68



Appendix B: Default Settings

The following tables list the default settings for the NF13ACV router.

LAN (MANAGEMENT)		
Static IP Address:	192.168.20.1	
Subnet Mask:	255.255.255.0	
Default Gateway:	192.168.20.1	

Table 29 - LAN Management Default Settings

ADMIN MANAGER ACCOUNT		
Username:	admin	
Password:	admin	

Table 30 - Web Interface Default Settings

Restoring factory default settings

Restoring factory defaults will reset the NF13ACV router to its factory default configuration. You may encounter a situation where you need to restore the factory defaults on your NF13ACV router such as:

- ✤ You have lost your username and password and are unable to login to the web configuration page;
- You are asked to perform a factory reset by support staff.
- You have completed a firmware upgrade.

There are two methods you can use to restore factory default settings on your NF13ACV router:

- Using the web-based user interface
- Using the reset button on the interface panel of the router

Using the web-based user interface

To restore your router to its factory default settings, please follow these steps:

- 1. Open a browser window and navigate to the IP address of the router (default address is <u>http://192.168.20.1</u>). Login to the router using **admin** as the User Name and **admin** as the password.
- 2. Click the **System** item from the top menu bar, then **System configuration** on the left menu and then click **Device configuration**.
- 3. Under the **Restore factory defaults** section, click the **Restore defaults** button. The router asks you to confirm that you wish to restore factory defaults. Click **OK** to continue. The router sets all settings to default. Click **OK** again to reboot the router.
- 4. When the Power light returns to a steady blue the reset is complete. The default settings are now restored.

Using the reset button on the interface panel of the router

Press the WPS/Reset button on the device for more than 15 seconds. The router will restore the factory default settings and reboot.

When you have reset your NF13ACV router to its default settings you will be able to access the device's configuration web interface using <u>http://192.168.20.1</u> with username **admin** and password **admin**.



Legal & Regulatory Information

Intellectual Property Rights

All intellectual property rights (including copyright and trade mark rights) subsisting in, relating to or arising out this Manual are owned by and vest in NetComm Wireless (ACN 002490486) (NetComm Wireless Limited) (or its licensors). This Manual does not transfer any right, title or interest in NetComm Wireless Limited's (or its licensors') intellectual property rights to you.

You are permitted to use this Manual for the sole purpose of using the NetComm Wireless product to which it relates. Otherwise no part of this Manual may be reproduced, stored in a retrieval system or transmitted in any form, by any means, be it electronic, mechanical, recording or otherwise, without the prior written permission of NetComm Wireless Limited.

NetComm, NetComm Wireless and NetComm Wireless Limited are a trademark of NetComm Wireless Limited. All other trademarks are acknowledged to be the property of their respective owners.

Customer Information

The Australian Communications & Media Authority (ACMA) requires you to be aware of the following information and warnings:

- 1. This unit may be connected to the Telecommunication Network through a line cord which meets the requirements of the AS/CA S008-2011 Standard.
- 2. This equipment incorporates a radio transmitting device, in normal use a separation distance of 20cm will ensure radio frequency exposure levels complies with Australian and New Zealand standards.
- 3. This equipment has been tested and found to comply with the Standards for C-Tick and or A-Tick as set by the ACMA. These standards are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio noise and, if not installed and used in accordance with the instructions detailed within this manual, may cause interference to radio communications. However, there is no guarantee that interference will not occur with the installation of this product in your home or office. If this equipment does cause some degree of interference to radio or television reception, which can be determined by turning the equipment off and on, we encourage the user to try to correct the interference by one or more of the following measures:
 - i. Change the direction or relocate the receiving antenna.
 - ii. Increase the separation between this equipment and the receiver.
 - iii. Connect the equipment to an alternate power outlet on a different power circuit from that to which the receiver/TV is connected.
 - iv. Consult an experienced radio/TV technician for help.
- 4. The power supply that is provided with this unit is only intended for use with this product. Do not use this power supply with any other product or do not use any other power supply that is not approved for use with this product by NetComm Wireless. Failure to do so may cause damage to this product, fire or result in personal injury.

Consumer Protection Laws

Australian and New Zealand consumer law in certain circumstances implies mandatory guarantees, conditions and warranties which cannot be excluded by NetComm and legislation of another country's Government may have a similar effect (together these are the Consumer Protection Laws). Any warranty or representation provided by NetComm is in addition to, and not in replacement of, your rights under such Consumer Protection Laws.

If you purchased our goods in Australia and you are a consumer, you are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you purchased our goods in New Zealand and are a consumer you will also be entitled to similar statutory guarantees.



Product Warranty

All NetComm Wireless products have a standard one (1) year warranty from date of purchase, however, some products have an extended warranty option (refer to packaging and the warranty card) (each a Product Warranty). To be eligible for the extended warranty option you must supply the requested warranty information to NetComm Wireless Limited within 30 days of the original purchase date by registering online via the NetComm Wireless web site at www.netcommwireless.com. For all Product Warranty claims you will require proof of purchase. All Product Warranties are in addition to your rights and remedies under applicable Consumer Protection Laws which cannot be excluded (see Consumer Protection Laws Section above).

Subject to your rights and remedies under applicable Consumer Protection Laws which cannot be excluded (see the <u>Consumer</u> <u>Protection Laws</u> Section above), the Product Warranty is granted on the following conditions:

- 1. the Product Warranty extends to the original purchaser (you / the customer) and is not transferable;
- 2. the Product Warranty shall not apply to software programs, batteries, power supplies, cables or other accessories supplied in or with the product;
- 3. the customer complies with all of the terms of any relevant agreement with NetComm and any other reasonable requirements of NetComm including producing such evidence of purchase as NetComm may require;
- 4. the cost of transporting product to and from NetComm's nominated premises is your responsibility;
- 5. NetComm Wireless Limited does not have any liability or responsibility under the Product Warranty where any cost, loss, injury or damage of any kind, whether direct, indirect, consequential, incidental or otherwise arises out of events beyond NetComm's reasonable control. This includes but is not limited to: acts of God, war, riot, embargoes, acts of civil or military authorities, fire, floods, electricity outages, lightning, power surges, or shortages of materials or labour; and
- 6. the customer is responsible for the security of their computer and network at all times. Security features may be disabled within the factory default settings. NetComm Wireless Limited recommends that you enable these features to enhance your security.

Subject to your rights and remedies under applicable Consumer Protection Laws which cannot be excluded (see Section 3 above), the Product Warranty is automatically voided if:

- 1. you, or someone else, use the product, or attempt to use it, other than as specified by NetComm Wireless Limited;
- 2. the fault or defect in your product is the result of a voltage surge subjected to the product either by the way of power supply or communication line, whether caused by thunderstorm activity or any other cause(s);
- 3. the fault is the result of accidental damage or damage in transit, including but not limited to liquid spillage;
- 4. your product has been used for any purposes other than that for which it is sold, or in any way other than in strict accordance with the user manual supplied;
- 5. your product has been repaired or modified or attempted to be repaired or modified, other than by a qualified person at a service centre authorised by NetComm Wireless Limited; or
- 6. the serial number has been defaced or altered in any way or if the serial number plate has been removed.

Limitation of Liability

This clause does not apply to New Zealand consumers. Subject to your rights and remedies under applicable Consumer Protection Laws which cannot be excluded (see the <u>Consumer Protection Laws</u> Section above), NetComm Wireless Limited accepts no liability or responsibility, for consequences arising from the use of this product. NetComm Wireless Limited reserves the right to change the specifications and operating details of this product without notice.

If any law implies a guarantee, condition or warranty in respect of goods or services supplied, and NetComm Wireless's liability for breach of that condition or warranty may not be excluded but may be limited, then subject to your rights and remedies under any applicable Consumer Protection Laws which cannot be excluded, NetComm Wireless's liability for any breach of that guarantee, condition or warranty is limited to: (i) in the case of a supply of goods, NetComm Wireless Limited doing any one or more of the following: replacing the goods or supplying equivalent goods; repairing the goods; paying the cost of replacing the goods or of acquiring equivalent goods; or paying the cost of having the goods repaired; or (ii) in the case of a supply of services, NetComm Wireless Limited doing either or both of the following: supplying the services again; or paying the cost of having the services supplied again.

To the extent NetComm Wireless Limited is unable to limit its liability as set out above, NetComm Wireless Limited limits its liability to the extent such liability is lawfully able to be limited.





Address: NETCOMM WIRELESS LIMITED Head Office PO Box 1200, Lane Cove NSW 2066 Australia Phone: +61(0)2 9424 2070 Fax: +61(0)2 9424 2010 Email: <u>sales@netcommwireless.com</u> <u>techsupport@netcommwireless.com</u>